

**Precious Furs Pet Resort, LLC**  
**13 Lovett Road**  
**Oxford MA 01540**  
**TEL. 508-987-2927**

**Aggressive or Dangerous Pets:** Owners MUST inform PRECIOUS FURS PET RESORT, LLC if your pet(s) bite, has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. PRECIOUS FURS PET RESORT, LLC reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process and charge a handling fee for Aggressive Pets in addition to the regular grooming charge.

**Health, Medical Problems & Senior Pets:** Grooming procedures can sometimes be stressful, especially for a senior or ill pet. Grooming can also expose hidden medical problems or aggravate a current one during or after the groom. Because these pets have a greater chance of injury, these pets will be groomed for cleanliness and comfort. In the best interest of your pet this contract/agreement will give PRECIOUS FURS PET RESORT, LLC permission to obtain immediate veterinary treatment for your pet should it be deemed necessary. We will do our best to contact you first. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement.

**Mat Removal:** Pets with matted coats need extra attention during their grooming session. Mats can be very difficult to remove and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets may also exhibit brief behavioral changes. There is an extra charge for any necessary de-matting or overly matted coats.

**Accidents:** There is always the possibility that an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible injuries could occur including cuts, nicks, scratches, quicking of nails, etc. Every effort will be made to ensure your pet is groomed as safely as possible.

**Parasites:** If fleas or ticks are found during the grooming process, your pet will receive a Capstar tablet (an over the counter flea control pill) and a flea bath to kill the parasites and an extra charge will be applied. Ticks found will be removed and an additional charge may be applied. Please note that parasites are a health hazard to your pet as well as to humans.

**Collection of Pet(s):** Payment will be made a per price list/quote and Owner must collect pet at time stated. Uncollected pets will be charged a Boarding fee and be subject to the Boarding Agreement, whether or not a Boarding Agreement has been signed.

**Cancellation Fees:** \$25 per pet if owner provides less than 24-hours notice of cancellation.

**Vaccinations:** All pets must be up to date on Rabies prior to appointment.

*By signing this contract, you (or your Agent) agree to hold Precious Furs Pet Resort, LLC, its owners, operators, and employees harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Precious Furs Pet Resort, LLC. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and that the Owner Agreement is included as an integral part of this Agreement.*

*I have read the above Agreement entirely and have had the opportunity to discuss its terms with PRECIOUS FURS PET RESORT, LLC to my satisfaction and agree to its terms in its entirety.*

Name \_\_\_\_\_ Date \_\_\_\_\_

**Hours of Operation: Mon-Fri 7:30am-6:00pm Sat 8:00am-5:00pm**

**October through April: Sunday 2:00pm-5:00pm**

**April through October: Sunday Noon- 5:00pm**

**\*\*\*\*Closed: New Year's Day, Easter, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving, & Christmas\*\*\*\***